Frequently Asked Questions (FAQs) for Migration Agents

Is TAFE Queensland recognised for Training Benchmark employer sponsor contributions by the Department of Immigration and Border Protection?
Yes. TAFE Queensland’s scholarship program is recognised by the Department of Immigration and Border Protection for Training Benchmark contributions.

Who is TAFE Queensland?
TAFE Queensland is Queensland’s largest vocational education and training provider committed to allocating 100% of employer sponsor contributions to training Australians. TAFE Queensland is not a migration agent.

Who is TAFE Queensland Gold Coast?
TAFE Queensland Gold Coast is one of six registered training organisations under the TAFE Queensland umbrella and manages the employer sponsor contributions and scholarship program for all of TAFE Queensland.

How is the employer sponsor contributions paid?
Employer sponsor contributions are made through the TAFE Queensland Gold Coast’s Secure Payment Gateway. The benefits of this secure payment gateway are?

1. Convenience - 24/7 processing for Benchmark A and Benchmark B contributions
2. Recognition of registration for new companies less than twelve months old
3. Direct deposits are possible without lengthy delays making it easier for larger amounts and clients overseas
4. Service support - 8am to 5pm Customer Service available 5 days a week

Which Training Benchmark should an employer sponsor use?
Training Benchmark A is for companies that do not employ Australian Citizens or permanent residents. It is a direct contribution to an eligible training fund and is 2% of the company payroll plus superannuation.

Training Benchmark B is for companies that do employ Australian Citizens or permanent residents. Benchmark B is a commitment to training for the employer sponsor’s staff and is 1% of the company payroll plus superannuation.

How is the employer sponsor contribution calculated?
The contribution is 2% or 1% of payroll plus superannuation.

How much commission is paid to migration agents?
The equivalent of 20% of the employer sponsor contribution plus GST commission is paid.
Frequently Asked Questions (FAQs) for Migration Agents continued

How much of the employer sponsor contributions are available for training support of Australians?
100% of the employer sponsor contribution is used to provide training to Australian citizens and permanent residents as per Australian Legislation. The commission payment is not part of the employer sponsor contribution.

How do I claim commission?
Forward a Tax Invoice to 457Invoice.GoldCoast@tafe.qld.edu.au.
TAFE Queensland will forward agent commission payments within 30 days of a correctly rendered Tax Invoice.

Does the TAFE Queensland Scholarship Program offer an auditable plan?
No. See the Department of Immigration and Border Protection for further information.

Does TAFE Queensland cover every industry?
TAFE Queensland offers over 300 courses in the industries below. This list is updated from time to time on the website.

- Automotive
- Business Services
- Community Services
- Construction
- Education Services
- Electro-technology
- Engineering
- Event Management
- Hairdressing and Beauty
- Health Services
- Horticulture
- Hospitality
- Information Technology
- Marine
- Media
- Music and Sound Production
- Plumbing
- Tourism

** Please refer to our website for details and specifics on courses - TAFE Queensland website

Or take a look at the following Key Study Links:-
- Allied Health & Fitness
- Community Services
- Built Environment, Competitive Systems & Engineering
- Business, Justice Studies & Management
- Design, IT & Media
- Early Childhood and Education
- English & Employment Preparation
- Beauty and hairdressing
- Events, Hospitality and Tourism
- Music and Sound Production
- Nursing
- Trades
Frequently Asked Questions (FAQs) for Migration Agents continued

Does the TAFE Queensland Scholarship Program accept contributions from all over Australia?
Yes.

Can TAFE Queensland provide Training Benchmark B training all around Australia?
Yes.

Can clients change from Training Benchmark A to B next year?
Yes if their circumstances have changed.

My client has stopped sponsoring their employees. Do they still need to make a contribution?
Please contact the Department of Immigration and Border Protection.

Are there refunds?
No

Is there a legal agreement that to sign to claim commission?
No.

Do you want further information?
Contact the TAFE Queensland Gold Coast employer sponsor support officer
E: 457.goldcoast@tafe.qld.edu.au
P: 07 5581 8829
M: 0457 028 098