Frequently Asked Questions (FAQs) for Migration Agents

What are the benefits of using the TAFE Queensland Gold Coast Foundation Secure Payment Gateway for Training Benchmark contributions?
1. Convenience - 24/7 processing for Benchmark A and Benchmark B contributions and recognition of registration for new companies less than twelve months old.
2. Direct deposits are possible without lengthy delays making it easier for larger amounts and clients overseas.
3. Service - 8am to 5pm Customer Service available 5 days a week.
4. Commission – 20% commission within 30 days of submitted invoice to 457 Solutions Pty Ltd for employer sponsor Training Benchmark A contributions facilitated by you.

Which Training Benchmark should an Employer Sponsor use?
Training Benchmark A is for companies that do not employ Australian Citizens or permanent residents. It is a direct contribution to an eligible training fund and is 2% of the company payroll plus superannuation.
Training Benchmark B is for companies that do employ Australian Citizens or permanent residents (not including Directors of the company). Benchmark B is a commitment to training for the employer sponsor’s staff and is 1% of the company payroll plus superannuation.

How is the contribution calculated?
The contribution is 2% or 1% of payroll plus superannuation. The employer sponsor’s accountants should work out this amount.

Does the TAFE Queensland Gold Coast Foundation offer an auditable plan?
No. The contribution and commitment to training is a part of the auditable plan. See the Department of Immigration and Border Protection for further information.

Does TAFE Queensland Gold Coast cover every industry?
No. TAFE Queensland Gold Coast only covers the industries where courses are delivered by TAFE Queensland Gold Coast. See the industry dropdown list on the secure payment gateway contribution form for the extensive range of industries covered by the fund.

Does the TAFE Queensland Gold Coast Foundation accept contributions from all over Australia?
Yes.

Can TAFE Queensland Gold Coast provide Training Benchmark B training all around Australia?
Yes. Most of our training is online. Refer to www.tafegoldcoast.edu.au for a list of online courses.

Can clients change from A to B next year?
Yes if their circumstances have changed.

Can you backdate contributions from previous years?
Yes. Please contact 457 Solutions Pty Ltd for assistance.
My client has stopped sponsoring their employees. Do they still need to make a contribution?
Please contact the Department of Immigration and Border Protection.

Are there refunds?
No. If we provided refunds on contributions it would compromise our business and reputation.

How much commission is paid?
The TAFE Queensland Gold Coast Foundation has contracted 457 Solutions Pty Ltd to organise the payment of 20% commission to migration agents for all Benchmark A contributions facilitated by you.

Is there a legal agreement that we need to sign to claim commission?
No.

How do I claim commission?
Contact 457 Solutions Pty Ltd to provide your bank details and at the end of each month send 457 Solutions Pty Ltd a Tax Invoice. On the first week of each new month 457 Solutions will invoice TAFE Queensland Gold Coast and receive payment within 30 days. 457 Solutions will transfer all of your commission directly to your account and e-mail you to advise payment has been made. If you miss the cut off day, your invoice will be included in payments for the following month.

What should I include in the tax invoice?
Contact 457 Solutions Pty Ltd to find out what details are required on the tax invoice.

Is commission paid from the contribution?
No. Commission is paid by the TAFE Queensland Gold Coast budget and not from the Foundation. All of the contribution will go directly into training programs and incentives for Australian citizens and permanent residents.

How are the contributions spent?
The TAFE Queensland Gold Coast Foundation directly manages the contributions. Contributions will be used to: Provide access to and support the delivery of TAFE Queensland Gold Coast education and training.
  - Increase engagement with TAFE Queensland Gold Coast’s community, industries and business.
  - Deliver scholarships for those who demonstrate excellence or hardship.

Further information
Contact the Foundation Officers
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