Hello there, our dream is to help you make great happen.

The world is your oyster

“A journey of a thousand miles must begin with a single step.” – Lao Tzu.

That single step begins when you make the decision to turn your passion into a career by enrolling in our Diploma of Travel and Tourism. This detailed study program will equip you with the skills and knowledge to work in the tourism industry the world over. Guided by industry-experienced teachers, you’ll learn skills in management, tour and cruise operations, hospitality, marketing and travel planning.

LOCATION/S
Gold Coast - Southport

DURATION
Blended: 12 months

Course delivery options
WORKLOAD | LOCATION | DELIVERY
--- | --- | ---
Gold Coast - Southport | Blended

Entry requirements
Entry to this qualification is open to individuals who are able to demonstrate tourism

...more online

Resources required
There is a set uniform to be purchased. A representative from our supplier

...more online

Important Information
This qualification is expected to...more online

FULL FEE | $9,500
This is the total cost of the course.

Got a question?
Enquire about your full fee study options

SUBSIDISED | $5,135
The Queensland Government will offset the cost of study for eligible students. You will still need to pay for a portion of your study costs. The amount above is what you will need to pay.

CONCESSION | $4,575
You are eligible for the concession price of a course if you are eligible for subsidised training, and are listed on an Australian Government Low Income Health Care Card or Pensioner Concession Card, if you are Aboriginal or Torres Strait Islander, you hold a Department of Veterans’ Affairs Pensioner Concession Card, or if you have a disability.

Accurate as at 4 September 2017. For the latest information see: tafegoldcoast.edu.au/course/11964

RTO 0275
CRICOS 03020E
Outcome

Possible career opportunities include supervisory or managerial positions in the tourism industry across a range of sectors including airlines, tour operations, cruise operations, travel agencies, tour wholesalers, inbound tour operations, visitor information centres and regional tourism offices.

This qualification is currently undergoing a transition phase to a new updated qualification. Currently the new qualification is in the process of being endorsed by the Australian Industry and Skills Committee (AISC). Once endorsed as a Registered Training Organisation we are required to transition students into the latest qualification set out by the Australian Skills Quality Authority. All students need to be aware of this change that may occur within this qualification.

University pathways

A course with TAFE Queensland Gold Coast can be a great path to university. In many cases, you can save up to one year from your university qualification.

Read our University Pathways guide to learn all about it.

Job prospects

- Tourism Supervisor/Manager
- Marketing Coordinator

MORE INFO

Learn more about University Pathways

ALL DONE? THEN HEAD TO THE LINK BELOW TO COMPLETE YOUR ENROLMENT:
tafegoldcoast.edu.au/study-with-us/enrolment-fees/enrol

APPLY THROUGH QTAC

Making TAFE one of your top QTAC preferences is a great way to maximise your career choices and gain the hands-on skills you need to operate in the real world.

We offer hundreds of pathways to

Accurate as at 4 September 2017. For the latest information see:
tafegoldcoast.edu.au/course/11964
To attain this qualification students must achieve competency in a total of 17 units, 10 core and 7 electives.

<table>
<thead>
<tr>
<th>Code</th>
<th>Course Description</th>
<th>Type</th>
<th>Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>BSBWRT401A</td>
<td>Write complex documents</td>
<td>Core</td>
<td>Events 1</td>
</tr>
<tr>
<td>SITXCCS501</td>
<td>Manage quality customer service</td>
<td>Core</td>
<td>Management 1</td>
</tr>
<tr>
<td>SITXCOM401</td>
<td>Manage conflict</td>
<td>Core</td>
<td>Management 1</td>
</tr>
<tr>
<td>SITXFIN401</td>
<td>Interpret financial information</td>
<td>Core</td>
<td>Finance 2</td>
</tr>
<tr>
<td>SITXFIN402</td>
<td>Manage finances within a budget</td>
<td>Core</td>
<td>Finance 1</td>
</tr>
<tr>
<td>SITXFIN501</td>
<td>Prepare and monitor budgets</td>
<td>Core</td>
<td>Finance 2</td>
</tr>
<tr>
<td>SITXHRM402</td>
<td>Lead and manage people</td>
<td>Core</td>
<td>Supervision 1</td>
</tr>
<tr>
<td>SITXMGT401</td>
<td>Monitor work operations</td>
<td>Core</td>
<td>Supervision 1</td>
</tr>
<tr>
<td>SITXMGT501</td>
<td>Establish and conduct business relationships</td>
<td>Core</td>
<td>Supervision 1</td>
</tr>
<tr>
<td>SITXWHS401</td>
<td>Implement and monitor work health and safety practices</td>
<td>Core</td>
<td>Workplace Health and Safety</td>
</tr>
<tr>
<td>BSBMGT515A</td>
<td>Manage operational plan</td>
<td>Elective</td>
<td>Management 2</td>
</tr>
<tr>
<td>BSBSUS301A</td>
<td>Implement and monitor environmentally sustainable work practices</td>
<td>Elective</td>
<td>Tourism and Hospitality Marketing</td>
</tr>
<tr>
<td>SITXADM501</td>
<td>Prepare and present proposals</td>
<td>Elective</td>
<td>Events 2</td>
</tr>
<tr>
<td>SITXMGT502</td>
<td>Manage projects</td>
<td>Elective</td>
<td>Management 2</td>
</tr>
<tr>
<td>SITXMPR402</td>
<td>Create a promotional display or stand</td>
<td>Elective</td>
<td>Promotions</td>
</tr>
<tr>
<td>ICWEB201A</td>
<td>Use social media tools for collaboration and engagement</td>
<td>Elective</td>
<td>Promotions</td>
</tr>
<tr>
<td>BSBDIV501A</td>
<td>Manage diversity in the workplace</td>
<td>Elective</td>
<td>Management 2</td>
</tr>
<tr>
<td>SITIND201</td>
<td>Source and use information on the tourism and travel industry</td>
<td>Elective</td>
<td>Pathway</td>
</tr>
<tr>
<td>SITTSL202</td>
<td>Access and interpret product information</td>
<td>Elective</td>
<td>Pathway</td>
</tr>
<tr>
<td>SITTSL306</td>
<td>Book supplier services</td>
<td>Elective</td>
<td>Pathway</td>
</tr>
<tr>
<td>SITXCOM201</td>
<td>Show social and cultural sensitivity</td>
<td>Elective</td>
<td>Pathway</td>
</tr>
<tr>
<td>SITTTSL308</td>
<td>Use a computerised reservations or operations system</td>
<td>Elective</td>
<td>Pathway</td>
</tr>
<tr>
<td>SITXCCS401</td>
<td>Enhance the customer service experience</td>
<td>Elective</td>
<td>Pathway</td>
</tr>
<tr>
<td>SITXEV301</td>
<td>Access information on event operations</td>
<td>Elective</td>
<td>Pathway</td>
</tr>
</tbody>
</table>

Disclaimer

Not all electives available at all campuses

Recognition of prior learning

Fast-track your way to a formal qualification by earning credit for the things you already know. Getting recognition for the skills you've gained from the workplace or previous learning means less study time for you, and getting the paper to prove you're qualified a whole lot sooner.


Make your future happen

Connect with TAFE on Facebook

Accurate as at 4 September 2017. For the latest information see:
tafegoldcoast.edu.au/course/11964

RTO 0275
CRICOS 03020E