

## Feeling overwhelmed, stuck on a question, or not sure where to even start?

## It's ok. We all get stuck sometimes.

Whether you're struggling with writing and grammar, or maths, accounting, statistics or you just don't know where to begin – you can get immediate, one-to-one online help from an expert tutor.

Log in via Connect. Once you log in to Connect, simply look for the "YourTutor help" link in the top right hand corner of your page.

The best part? YourTutor is totally **free** for TAFE Queensland Gold Coast students.

## How does it work?

YourTutor Connect Live

Real-life, on-demand experts are waiting online Sunday to Friday from 3pm to midnight to help you with your questions. As soon as you need it, you can log in and be connected live via online chat.

You'll get immediate help from friendly online tutors with writing, referencing, science, maths, accounting, statistics, economics, business studies and more.

YourTutor Check Mate

In a hurry, but need some feedback on your essay due this week? Drop off your file with YourTutor *Check Mate* any time you like 24/7, and you'll receive detailed, helpful feedback in less than 24 hours.

Just log in to YourTutor and select *Check Mate*, upload your essay or writing assignment and you'll be notified by email when it's ready to collect.

## When can I get help?

YourTutor *Connect Live* is available Sunday to Friday, 3pm to midnight – or drop off your writing file whenever you like 24/7, for feedback within 24 hours.